

The Royal Agricultural University

Programme Specification:

MBA Water Management

2024-2025

PROGRAMME SPECIFICATION [ACADEMIC YEAR 2024/25]

This Programme Specification is designed for prospective students, current students, academic staff and potential employers. It provides a concise summary of the main features of the programme and the intended learning outcomes that a typical student might reasonably be expected to achieve and demonstrate if he/she takes full advantage of the learning opportunities that are provided. More detailed information on the teaching, learning and assessment methods, learning outcomes and content of each module can be found in the Module descriptors.

Section 1 – Material Programme Information

Validating body	The Royal Agricultural University
Teaching Institution	The Royal Agricultural University
Subject Area	Land and Property Management
Entry Award(s)	PG Certificate Business Administration
, (,	PG Diploma Business Administration (Water Management)
	MBA Water Management
Final Award and exit	MBA Water Management
route(s)	Postgraduate Diploma in Business Administration (Water
	Management)
	Postgraduate Certificate in Business Administration
Programme title	MBA Water Management
Location(s) of study	RAU Cirencester (with site visits to Water Research Centre,
	Swindon).
Full time study	1 year
Part-time study	2 to 6years
Language of study	English
Programme start month	September
Period of validation	September 2024 to August 2029
Name of Professional,	Pending for September 2024:
Statutory or Regulatory	
Body	Chartered Management Institute (CMI)
	Institute of Environmental Management and Assessment
	(IEMA)
	Chartered Institute of Water and Environmental
	Management (CIWEM)
Type of Accreditation	Programme Accreditation
Accreditation due for	Not yet applicable
renewal	
Entry requirements	An Undergraduate Honours Degree (2:2 or above) from a
(this should be the standard	UK university or overseas equivalent, or a professional
University entry	qualification and/or experience considered to be equivalent
requirements unless	to the above, plus a minimum of three years professional
otherwise approved by the	work experience at a management level (sector specific
Academic Board)	experience is not required). For information on international
	qualifications, please, see our country specific pages. For
	countries not listed please contact <u>admissions@rau.ac.uk</u> .
Non-standard application	We welcome applications from applicants with non-standard
	qualifications who are able to demonstrate knowledge,
	experience and skills developed in the workplace or
	elsewhere and which are relevant to the programme of
	study. Applicants will need to use their personal statement
	to provide further details supported by a CV. All non-
	standard applications will be considered by the Programme
	Manager on a case-by-case basis and applicants can expect
	that an interview may be required as part of the admissions
	process.
English language	If English is not your first language, you will need to reach
	the requirements outlined in our English language
	requirements for the level of study. For postgraduate

	taught programmes this is IELTS Academic min. overall 6.5 with no element below 5.5(or equivalent). English language tests usually have a validity of 2 years from the date the test is taken.
Interviews	Interviews are usually required for non-standard applications.
UCAS Code	N/A
Quercus Code	WAM
HECoS Code	100986 – Water Resource Management
QAA Subject Benchmark	Master's Degrees in Business and Management (March
Statement(s) and other	2023)
reference points	Earth Sciences,
	Environmental Sciences and Environmental Studies
	(March 2022)
Academic level on	Level 7
Framework for Higher	
Education Qualifications	
(FHEQ)	
Approval at AQSC	16 May 2024

Section 2 - Programme Structure

The structure of all University awards complies with the University's <u>Academic Regulations</u> <u>for Taught Programmes</u> which includes information about the:

- Rules for progression between the stages of a programme;
- Consequences of failure for referrals, compensation and exist awards;
- Calculation and classification of awards

MBA Water Management (180 credits)

Module code	Module title	Level	Credit value	Core/ Elective	Semester
Level 7					
4763	Responsible Leadership and People Skills	7	15	Core	1
4764	Sustainable Strategies for Business Excellence	7	15	Core	1
4413	Research Skills	7	15	Core	1
4767	Sustainable Water Management	7	30	Core	1 and 2
4766	Financial Decision-Making Skills	7	15	Core	2
4414	Dissertation	7	45	Core	2
4722	Climate Change & Sustainability	7	15	Core	2
4727	Managing Global Soils in a 7 Changing Climate		15	Core	2
4768			15	Core	2
	Total Credits: MBA Water Management		180		

PG Diploma (120 credits) Business Administration (Water Management)

This Postgraduate Diploma in Business Administration (Water Management) enables students to achieve a sector-specific business diploma. Completion of the PG Diploma in Business Administration (Water Management) enables students to progress to the full MBA Water Management or to exit with the Diploma.

The accumulation of 120 credits at level 7 through the assessment of programme elements as detailed below:

Module code	Module title	Level	Credit value	Core/ Elective	Semester
Level 7					
4763	Responsible Leadership and People Skills	7	15	Core	1
4764	Sustainable Strategies for Business Excellence	7	15	Core	1
4767	Sustainable Water Management	7	30	Core	1 and 2
4766	Financial Decision-Making Skills	7	15	Core	2
4722	Climate Change & Sustainability	7	15	Core	2
4727	Managing Global Soils in a Changing Climate	7	15	Core	2
4768	Water Policy and Governance	7	15	Core	2
	Total Credits: PG Diploma		120		
	Business Administration				
	(Water Management)				

PG Certificate (60 credits) Business Administration

This Postgraduate Certificate in Business Administration enables students to embark on the first steps of an RAU MBA without committing to a particular sector. Completion of the PG Certificate in Business Administration enables students to progress either to the MBA Water Management or the MBA Food and Agriculture or to exit with the Certificate.

The accumulation of 60 credits at level 7 through the assessment of programme elements as detailed below:

Module code	Module title		Credit value	Core/ Elective	Semester
Level 7					
4763	Responsible Leadership and People Skills	7	15	Core	1
4764	Sustainable Strategies for Business Excellence	7	15	Core	1
4766	Financial Decision-Making Skills	7	15	Core	2
4413B	Research Skills	7	15	Core	2
	Total Credits: PG Certificate in Business Administration		60		

MBA Water Management (180 credits) - Part time

The accumulation of 180 credits through the assessment of programme elements as detailed below:

Module code	Module title	Level	Credit value	Core/ Elective	Semester
Year 1			value	Licotive	
4763	Responsible Leadership and People Skills	7	15	Core	1
4764	Sustainable Strategies for Business Excellence	7	15	Core	1
4767	Sustainable Water Management	7	30	Core	1 and 2
4722	Climate Change & Sustainability	7	15	Core	2
4766	Financial Decision-Making Skills	7	15	Core	2
Year 2					
4413	Research Skills	7	15	Core	1
4768	Water Policy and Governance	7	15	Core	2
4727	Managing Global Soils in a Changing Climate	7	15	Core	2
4414	Dissertation	7	45	Core	2
	Total credits: MBA Water Management		180		

Section 3 – Programme overview and Programme Aims

Highly skilled water practitioners and professionals are vital for the protection, enhancement and conservation of water resources, infrastructure and aquatic environmental globally. The MBA Water Management programme provides a robust business management education that emphasises responsible leadership and decision-making and their application to the water sector and related industries. The programme develops leaders with the skills needed to shape the sector for a more sustainable future, whether as senior leaders, consultants, entrepreneurs, or policy advocates.

Water Management is a multidisciplinary field that addresses the challenges and opportunities of managing water resources in a complex and uncertain world. This MBA in Water Management prepares students to become leaders and innovators in the water sector, with a focus on the Water-Food-Energy Nexus, business, environmental policies, and sustainable technology. Students will gain key managerial skills for the water and environmental sectors, through the development of responsible leadership skills and water management expertise.

Programme Aims

The overall aim of the MBA Water Management programme is to equip students with the leadership skills, knowledge and competencies to lead and innovate across the water sector and related industries. The programme provides essential MBA learning, in content and in teaching approach, with a particular emphasis on how this advanced business knowledge may be applied to leadership and decision making in water management. The following programme aims draw on QAA Subject Benchmark Statement: Master's Degrees in Business and Management (March 2023) and QAA Subject Benchmark Statement: Earth Sciences, Environmental Sciences and Environmental Studies (March 2022).

The MBA Water Management aims to:

- equip students with the relevant skills and attributes to become impactful, reflective, and responsible leaders and highly competent business decision makers.
- enable students to systematically, creatively and innovatively apply knowledge and understanding of business, management and finance to complex and difficult issues.
- develop students with the ability to apply theory to practice from a critical and informed perspective in order to create innovative and sustainable solutions to water management challenges.
- enable students to develop strategic decision-making skills within the context of a rapidly changing and uncertain business environment.
- equip students with a critical understanding of the concepts and applications of sustainable development and systems thinking for the water and environmental sectors
- enable students to assess uncertainty and how it applies to current and future decision-making.
- enable students to embed the principles of sustainability and the use of sustainable approaches to managing natural and human-induced cycles of water resource use.
- equip students with the skills and competencies to design and undertake a research project, analyse results, and present conclusions.

To achieve these aims the programme provides a tailored selection of business and sectorspecific modules, some unique to the MBA programmes and some drawn from and shared with specialist RAU postgraduate programmes. MBA Water Management students will develop expertise in the following areas:

- ✓ Business (leadership, sustainable business strategy, and financial decision making comprise the essential core of the MBA curriculum)
- ✓ Sector (sustainable water management, climate change and global soils)
- ✓ Policy (water policy and governance)
- ✓ Research (research skills and individual dissertation study)

Key features of the MBA are its practical relevance, reflection on one's own experience, and learning from peers. The practical emphasis of the programme, where the value of theory lies in its contribution to practice, builds on the previous experiences of the student cohort, but also that of RAU academics, researchers, and professionals.

The rationale for the programme.

There is the need to develop responsible leaders with the knowledge and flexibility to respond to complex problems arising from the ongoing climate emergency and global water challenges. The programme merges business and industry acumen with environmental stewardship, preparing future leaders to drive sustainable change within the integrated water sector while accounting for equality, diversity and inclusivity. The RAU's strengths in applied research, land management, and innovation and enterprise are ingrained into the programme; students benefit from our network of industry contacts, our links to the agricultural community, the RAU Enterprise Programme and collaboration with The Water Research Centre (Swindon).

Graduate destinations.

The MBA prepares students for senior leadership roles in water management. Graduates of the programme will be able to accelerate an existing career to obtain more senior roles in strategic leadership, work in government or environmental consultancy. Graduates may consider further research or redefine their career through launching a new enterprise.

Section 4 – Programme Sustainability

The programme has been designed to foster greater knowledge and awareness of the UN Sustainable Development Goals. These goals are mapped to all taught modules ensuring at each stage of the programme students can identify how these goals can be developed as part of business strategy and managed within a business.

The programme adopts pedagogies of 'Education for Sustainable Development (ESD)' – i.e. **participatory** and **active** learning approaches, prompting critical reflection on experiences, to develop leaders who can contribute to a more sustainable future. (See Advance HE /QAA Education for Sustainable Development Guidance, Executive Summary, March 2021)

A number of themes cut across the programme, namely:

- equality, diversity, and inclusion
- education for sustainable development
- employability, entrepreneurship, and enterprise education.

The MBA programme is fully aligned with the Principles of Responsible Management Education (PRME). PRME recognises that business, business schools and management-related higher education institutions "play a key role in shaping the mindsets and skills of future leaders and can be powerful drivers of corporate sustainability. PRME's vision is to realize the Sustainable Development Goals through responsible management education" (https://www.unprme.org/).

Section 5 – Programme intended learning outcomes

This career development 'sectoral MBA' (QAA 2023, 1.26) combines the essential core modules of a Business Administration master's level degree (MBA) with sector specific modules. As such the learning outcomes below are based on the QAA Subject Benchmark Statement: Master's Degrees in Business and Management (March 2023) and draw on the QAA Subject Benchmark Statement: Earth Sciences, Environmental Sciences and Environmental Studies (March 2022).

LO no.	On successful completion of the named award, students will be able to:	Module Code/s
1.	Business Administration in the Water Management Sector Demonstrate a detailed and holistic understanding of business administration and how this can be applied to address complex problems within an integrated water management approach.	All

2.	Responsible Leadership	4763
	Demonstrate a systematic understanding of responsible,	17 00
	inclusive and ethical leadership and management practices, particularly in relation to social, cultural, legal, economic and	
	environmental issues.	
3.	Strategic decision making within a changing business	4764
	environment Develop gustainable business strategies to most stakeholder	
	Develop sustainable business strategies to meet stakeholder interests and to help maximise the achievement of strategic	
	objectives, grounding new knowledge and understanding within	
	existing professional experience.	
4.	Finance and accounting for strategic business decision	4766
	making Develop an understanding of the requirements of financial	
	statements and reporting and the ability to analyse and evaluate	
	financial data to inform strategic business decision making.	
5.	Water Resources Management	4767
	Develop deep knowledge and critical understanding of	
	sustainable water resources management and its related global challenges of sustainability, drawing on the natural, physical, and	
	social sciences, with full appreciation of the need for multi-	
	disciplinary and interdisciplinary approaches.	
6. The policy environment		4768
	Demonstrate a critical understanding of water policy and	
	governance in order to initiate change in the sector.	
7.	Research Investigation	
	Demonstrate knowledge of a range of research competencies related to data collection and analysis that enable the student to	4413, 4414
	design, undertake and evaluate independent research in	
	organisational and industry settings.	
Intelle	ctual, Professional, Key skills	
LO	On successful completion of the named award, students will be	Module
no.	able to:	Code/s
	Critical assessment and strategic solutions	All
	Critically evaluate the latest advancements, innovations, and	
1.	challenges in the water industry, assess complex scenarios and propose strategic solutions. Expertly navigate the intricacies of	
	water and wastewater businesses, integrating sustainable	
	practices, and aligning strategies with global trends.	
2.	Responsible Leadership	4763
	Lead responsibly, confidently, and effectively, proactively	
	initiating change to shape the future of water management,	
	managing and motivating others, nurturing equality, diversity	

3.	Managing complexity, innovation Challenge preconceptions, transcending subject and functional boundaries to manage complex, unstructured business problems in a creative, innovative and sustainable manner.	All
4.	Commercial acumen and entrepreneurship Demonstrate commercial acumen and entrepreneurship, based on an awareness of the key drivers for achieving business success in sustainable ways and an awareness of current problems and/or new insights, much of which is at, or informed by, the forefront of the relevant field of the business.	All
5.	Numeracy & Statistical Literacy Make appropriate use of use of quantitative skills to manipulate data, evaluate, estimate and model business problems, functions and phenomena. Understanding of the application of statistical tools to research questions, and the ability to understand and reason with statistics and data.	4766 4413, 4414
6.	Problem solving and critical analysis Synthesise and critically appraise information to determine the cause of a problem, identifying assumptions, detecting false logic or reasoning and evaluating possible solutions before developing sustainable solutions.	All
7.	Research, evaluation and application Conduct research and enquiry into business and management issues either individually or as part of a team, using appropriate methodologies, including digital research methods, and to use that research for evidence-based, responsible and ethical decision-making.	4413, 4414
8.	Communication and networking Effectively communicate complex ideas and arguments, using a range of media (including digital media) and technology, drawing on the interpersonal skills of effective listening, negotiating, persuasion and presentation and their use in cultivating business networks.	All
9.	Relationship building and teamwork Build relationships and influence across private, public and non- profit organisations and operate effectively in a variety of team roles, selecting and building teams and recognising and using individuals' contributions in group processes.	All
Progra	mme specific skills	
LO no.	On successful completion of the named award, students will be able to:	Module Code/s
1.	Provide impactful, reflective and responsible leadership and business decision-making for the water sector and related industries.	All

2.	Systematically, creatively and innovatively apply knowledge and understanding of business management to complex or difficult issues in water management.	All
3.	Convert theory into practice from a critical and informed perspective in order to create innovative and sustainable solutions for the water sector and related industries.	
4.	Critically assess uncertainty in dynamic business environments and make strategic decisions in uncertain and challenging situations for water, wastewater, stormwater and related sectors.	All
Lead on the development of sustainable business strategies that contribute to the shaping and transformation of the water industry through integrated water management approaches.		All
6. Utilise knowledge of the policy environment to affect change in the water, wastewater, stormwater and related sectors.		4768
7.	Design and undertake research projects which investigate issues and challenges within the water, stormwater, wastewater, and related environmental sectors.	4413, 4414

Section 6 – Approach to Learning and Teaching delivery

An important feature of the MBA is the grounding of new knowledge and understanding within the existing professional experience of learners. The approach to teaching and learning on the MBA programme is therefore distinguished by its emphasis on professional development through reflection on prior experience and linking this experience to current developments in business and management theory.

The programme brings together learners from different backgrounds and with diverse experiences to critically reflect on their experiences, and to work collaboratively to deepen knowledge, to support the co-creation of new knowledge and to prompt change through innovation and creativity. Teaching is problem-based, utilising peer to peer learning to encourage the development of innovative solutions to national and global challenges.

The MBA adopts a flipped learning model, introducing learning material to students via the VLE before class, ensuring that classroom time is used to full advantage to expand and deepen understanding. Learning materials published on the VLE may include topic introductions, lectures, recorded elements, demonstration videos, readings from journals, book chapters, articles, webpages etc. designed to ensure that students are well prepared for classroom sessions. Preparatory materials may be presented through multiple modes; text-based, visual or aural. The MBA in Water Management applies a Universal Design for Learning (UDL) approach, recognising the diversity of various learners' abilities and experiences through the provision of multiple ways for students to engage with their module, courses and programme materials. The MBA in Water Management UDL strategies include:

Providing multiple means of representation and supporting materials (diagrams, illustrations, glossary of terms, etc.) using a variety of modalities and adjustable formats. Providing multiple modes of action and expression. Offering a wide range of assessments for students to demonstrate learning and frequent opportunities for feedback on progress. Providing multiple means of engagement.

Encouraging learners' autonomy with choice of topics within the varied assignment formats.

Collaboration with a well-established Water Research Centre (WRc Group), significantly enhances the value of this MBA in Water Management programme. The WRc group's expertise in water, waste, and environmental management offers MBA students access to cutting-edge research, pioneering technologies, and industry-leading best practices. Support from WRc can provide students with opportunities for internships, research projects, and mentorship, all of which are instrumental in developing a comprehensive understanding of water management issues. Moreover, the association with the well-renowned WRc group greatly enhances the degree's prestige, making graduates more attractive to potential employers in the sector.

Field trips and industry visits form an essential part of the delivery of the programme and will be used to engage and enhance students' learning bringing practice into their learning environment. These field trips to water and wastewater utilities play a crucial role in this educational journey. They provide learners with invaluable real-world experience, bridging the gap between theoretical knowledge and practical application. By visiting these facilities, students can observe first-hand the day-to-day operations and challenges faced by water professionals. This exposure not only deepens their understanding of the subject matter but also sparks innovative thinking and problem-solving skills that are essential in this field of water management.

As a career development programme, classroom sessions draw on activities that promote interaction, with student-led workshops or debates and opportunities for peer-to-peer partnerships where work experiences and networks can be shared. These sessions focus on the building skills and applying knowledge through the use of case studies, simulations and/or experiential learning, discussions, team-based activities, problem solving and presentations. Classroom discussions will prompt students to recognise linkages, relationships and interactions between concepts drawn from different disciplines, to question existing systems and to co-ordinate action.

MBA programmes are historically embedded within a western tradition of management, first taught by Harvard Business School in early 1900s.

Recognising these origins and the continued dominance of western thinking in management education more widely, the programme seeks to ensure that our modules draw on insights from cross-cultural management theory to offer different perspectives.

All MBA students study module 4763 Responsible Leadership and People Skills and 4764 Sustainable Strategies for Business Excellence at the start of the programme and these programmes explicitly addresses EDI.

The student cohort that the MBA attracts, with experience at managerial level, bring with them diverse cultural perspectives on business and the teaching approach and class environment is designed to bring this to the fore in peer to peer learning and group work. EDI is considered in the development of reading lists and the choice of invited speakers and features as a standing item on programme management meetings

Here at the RAU we are always looking for ways to support our students. We recognise that a number of our UK domiciled students may be working or have caring responsibilities alongside studying which can sometimes make it difficult to attend all lectures in person. As such we have the ability for you to join lectures and seminars through a live stream, and if you are unable to do this, recordings of lectures will be available after they have been held.

Please note that this type of study participation is only available to registered UK based students due to UKVI visa restrictions.

Section 7 – Approach to Assessment

The MBA offers a diverse assessment portfolio, with the emphasis on authentic assessments which have value in the workplace and support the career development of students and on methods which are inclusive and accessible to students from varying backgrounds (QAA 2023). Business modules which provide generic business administration content also provide opportunities for students to tailor assessments to the sector or sector-based challenge of their choice.

The assessment method depends on the learning outcomes of each module, and may include: the application of knowledge to specific scenarios, reflections on personal experience, case studies, learning journals, presentations, professional reports, policy reviews, critiques, simulations and practical activities, creation of new media content (e.g. video, podcast). The dissertation is assessed through the submission of a research- informed project at the end of the MBA

Modules of 15 credit are normally assessed through one summative assessment or a maximum of two. Modules of 30 credit may be assessed through two or three assessment components and these may be individual or group work and may be written, visual or spoken. Formative assessments during the module provide opportunities for informal feedback from academic staff or peers.

Assessment details for each module are included in module reference sheet and fully explained in assessment briefs published at the start of teaching. Word counts, or their equivalents, are expressed in the module reference sheets and each module has followed an indicative module assessment weighting of approximately 3000 words assessment per 15 credit module or its equivalent.

Specific marking criteria for each assessment tasks is published in the assessment brief and is aligned with the RAU generic level 7 (postgraduate) grade descriptions available via the VLE.

Feedback may be written or verbal and is future-oriented and constructive in approach.

Overall, the programme is taught and assessed through:

	Learning and Teaching			Assessment	t	
	Directed	Independent	Placement	Exam	Practical	Coursework
Year 1	19.1%	80.9%	0.0%	0.0%	2.5%	97.5%

Section 8 – Course work grading and feedback

Assessment is an integral part of the learning experience of students. All University programmes are assessed by a range of assessment activities, each developed to provide the most appropriate means of demonstrating the student's achievement of a specified learning outcome. An assessment may assess more than one learning outcome.

The University operates standard pass criteria which can be found in the RAU Academic Regulations; (paragraphs 137 - 153).

The normal basis for awards will be the overall average score in the final assessment, graded as follows:

Distinction weighted average of	70% and above
Merit weighted average of	60% - 69%
Pass weighted average of	40% - 59%
Fail average	0% - 39%

In addition to assigning a percentage mark to the work, tutors provide written feedback for all assessments which normally includes the strengths and weaknesses of the piece as well as advice about improving the work. Individual feedback is provided within 20-working days of the deadline for submission. All assessment decisions are subject to internal moderation and external scrutiny by the programme's External Examiners. Students must ensure they retain all coursework in case the External Examiner(s) wishes to see it.

Section 9 - Progression

The MBA is a post-experience, career development programme which is suitable for learners with a minimum of three years professional work experience at a management level (sector specific experience is not required). As such it is expected that graduates of the programme will be able to use the programme to accelerate an existing career to obtain more senior roles in strategic leadership or to move into a leadership role within water management. Students may consider consultancy roles or redefine their career through launching a new enterprise. The MBA may also provide a route to postgraduate research degrees, such as a PhD, DBA or DPA (a professional doctorate), subject to qualifications and experience.

The development of the MBA is informed by the requirements of accrediting bodies to facilitate student progression to further professional qualifications. The MBA Programme Team will seek accreditation from the following professional bodies (summer 2024):

- Chartered Management Institute (CMI)
 - On successful completion of the MBA students will be awarded a Level 7
 Diploma in Strategic Management and Leadership from the Chartered Management Institute
- Institute of Environmental Management and Assessment (IEMA)
 - On successful completion of the MBA students will be eligible to use the professional suffix GradIEMA. Graduate members of IEMA are, in addition, able to more easily upgrade to the next professional level of IEMA Practitioner membership, having already covered the knowledge requirements of the IEMA Practitioner standard within the MBA.
- Chartered Institute of Water and Environmental Management (CIWEM)
 - Students are eligible for free student membership of CIWEM.

The programme has been designed to foster greater knowledge and awareness of the UN Sustainable Development Goals and to be aligned with the Principles of Responsible Management Education (PRME) in its teaching and assessment. As a consequence, the programme equips MBA graduates to become responsible leaders who are able to realize the UN SDG's in their businesses or organisation.

Section 10 – Student support, wellbeing and counselling

The <u>University</u> is offering a wide range of support to all RAU students including practical advice & guidance as well as emotional support.

Disability & neurodiversity support

We support students with a range of disabilities, learning difficulties, and other health and mental health conditions, helping them to access funding via the <u>Disabled Students</u> Allowance.

When you tell us about a disability, you will be offered support based on your specific needs which can include:

- Alternative exam arrangements such as extra time, rest breaks, or a smaller room
- Access to support workers such as study skills tutors, specialist mentors, readers and scribes.

Mental health Support

We are also here to support students with the ups and downs of university life, offering drop-in sessions, providing expert advice and support for students in crisis or with more complex needs, and together the team runs events and campaigns throughout the year to encourage positive wellbeing.

We also can help students to access external counselling sessions and these are generally delivered in collaboration with our long-term partners at Cotswold Counselling.

Academic Support Tutor Programme

Students have access to the Academic Support Tutor (AST) programme which provides high quality academic support for students. ATS provide timetabled group tutorials, and individual support for students most at risk. Group tutorials focus on providing high quality academic support at the appropriate academic level; advice and guidance in relation to the course; and advice about making study choices on the course (commensurate with the supporting AST Handbook). Individual support focus on student continuation (commensurate with The Team around the RAU Student spheres of integration student retention model) and may be in person or online.

Section 11 – Enhancing the Quality of Learning and Teaching

The programme is subject to the University's rigorous quality assurance procedures which involve subject specialist and internal peer review of the course at periodic intervals, normally of 6 years. This process ensures that the programme engages with the applicable national Subject Benchmarks and references the Framework for Higher Education Qualifications.

All programmes are monitored on an annual basis where consideration is given to:

- External Examiner Reports
- Key statistics including data on retention and achievement
- Results of the Student Satisfaction Surveys
- Feedback from Student Delegates from programme committees
- Feedback from Student-Staff Liaison committees
- Annual Programme Monitoring